December 27, 2018

Figure 1 - Model 550f PRO, shown folded

IMPORTANT SAFETY RECALL NOTICE:
Instruction Manuals Recalled for
All Folding JumpSport® Fitness Trampolines

Dear Valued Customer:

Our records show you may have purchased a folding JumpSport® Fitness Trampoline ("JFT") online or from your local reseller between January 1, 2011, and November 1, 2018.

JumpSport is voluntarily recalling the ***instruction manual and safety placard*** for these products to provide new/enhanced instructions and warnings. The recall is in cooperation with the U.S. Consumer Product Safety Commission and Health Canada.

Incorrect unfolding or folding of the trampolines can result in a user being struck forcefully by the frame, posing an injury hazard. Some users have reported injury from contact with the frame, including cuts, bruises, and dental/facial injuries.

This instruction manual recall applies to the *folding* models listed below purchased before November 1, 2018. (See images at the end.) Some JFT's were sold with accessories, such as a handlebar or workout videos:

Models	Model Numbers	Product Description
230f	RBJ-S-20853-00 RBJ-S-20853-01	39", half fold, straight legs
350f	RBJ-S-20443-00	39", half fold, arched legs
550f PRO	RBJ-S-20665-00	44", half fold, arched legs
550fi	RBJ-S-21005-00 RBJ-S-21005-01 RBJ-S-21005-03	44", half fold, arched legs (sold on Costco.com and Costco.ca)

NOTE: ***Please do not return the product — there is no defect with your folding JFT or its parts.***

In an effort to improve safety, especially when unfolding and folding the trampoline, we are providing updated warnings and instructions. We are also supplying an updated placard for you to attach to your JFT and have also now posted new videos online to show you have to unfold and fold your JFT safely.

If you have a folding JumpSport® Fitness Trampoline purchased before November 1, 2018, stop using it immediately and do one of the following:

Visit JumpSport's website to download and review the new instructions and warning materials:

- https://www.jumpsport.com/recalls
- Click the links to download the NEW Instruction Manual and Instructional Warning Placard
- Carefully read the new instructions and safety materials
- English & French language versions available on https://jumpsporttrampolines.ca/recalls

-OR-

Email or call us to request that we send you a new instruction packet.

- Send email to recall@jumpsport.com
- Toll-free, 1-855-782-9980
- HOURS: 9:00 a.m. to 6:00 p.m. EST, Monday to Friday (excluding US holidays)
- Please tell us if you prefer us to email you a digital copy or mail a printed copy. Be sure to provide us your email and physical mailing address and tell us which model you purchased.

In addition, please take time to view our updated instructional videos on our website:
www.jumpsport.com/recalls

If you have any questions, please feel free to contact our Customer Support Team at the email address or toll-free number shown above.

As a small, family-owned business, JumpSport is committed to providing families with safer products. We started over 21 years ago by creating the first safety enclosure for backyard trampolines that became the worldwide standard and continue today with products to improve your family's health, fitness, fun, and well-being. This recall shows our dedication to improving your safety.

Thank you for taking time to get and review the new instructions and warnings, and for being a JumpSport customer.

Sincerely,
JUMPSPORT, INC.

Mark W. Publicover, CEO

Sample Images: Folding JumpSport® Fitness Trampolines

Model 230f

Model 350f

Model 550f PRO

Model 550fi